

# MILLENNIUM SURGERY CENTER, INC.

## ***PATIENT BILL OF RIGHTS***

EVERY PATIENT HAS THE RIGHT TO EXERCISE THE FOLLOWING RIGHTS, REGARDLESS OF GENDER OR CULTURE, ECONOMIC, EDUCATIONAL OR RELIGIOUS BACKGROUND OR THE SOURCE OF PAYMENT FOR CARE. YOUR RIGHTS AS A PATIENT INCLUDE THE RIGHT:

- TO BE TREATED WITH RESPECT, CONSIDERATION, DIGNITY, AND INDIVIDUALITY INCLUDING PRIVACY IN TREATMENT AND PERSONAL CARE NEEDS.
- TO EXPECT QUALITY CARE AND SERVICES FROM THIS FACILITY.
- TO OBTAIN INFORMATION FROM YOUR PHYSICIAN, TO BE ABLE TO UNDERSTAND THE PROCEDURE OR TREATMENT BEING RECEIVED IN ORDER TO SIGN THE OPERATIVE CONSENT. IF NECESSARY, TRANSLATION SERVICES WILL BE PROVIDED.
- TO REFUSE OR WITHDRAW CONSENT FOR TREATMENT OR GIVE CONDITIONAL CONSENT FOR TREATMENT, AND TO BE INFORMED OF CONSEQUENCES OF THIS ACTION.
- TO BE GIVEN THE OPPORTUNITY TO PARTICIPATE IN DECISIONS INVOLVING YOUR HEALTH CARE EXCEPT WHEN SUCH PARTICIPATION IS MEDICALLY CONTRAINDICATED.
- TO REFUSE TO PARTICIPATE IN EXPERIMENTAL RESEARCH AND RIGHT TO CHANGE THEIR PROVIDER IF OTHER QUALIFIED PROVIDERS ARE AVAILABLE.
- TO EXPRESS GRIEVANCES AND SUGGESTIONS YOU MAY CONTACT: MS. ALLMAN, CEO/ADMINISTRATOR AT 661-663-3700 OR DEPARTMENT OF PUBLIC HEALTH, 4540 CALIFORNIA AVE., SUITE 200, BAKERSFIELD, CA. 93309 866-222-1903 OR CONTACT MEDICARE AT <http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html/>
- TO BE FREE FROM VERBAL, SEXUAL, PHYSICAL, MENTAL OR CHEMICAL ABUSE.
- TO PERSONAL SAFETY WHEREVER FACILITY POLICIES AND ENVIRONMENT ARE CONCERNED.
- TO DESIGNATE A RESPONSIBLE DECISION MAKER IN THE EVENT YOU ARE INCAPABLE OF UNDERSTANDING THE PROCEDURE OR ARE UNABLE TO COMMUNICATE YOUR WISHES.
- TO KNOW IN ADVANCE THE ESTIMATED AMOUNT OF SERVICES AND RECEIVE AN EXPLANATION OF THE FINAL BILL REGARDLESS OF THE SOURCE OF PAYMENT.
- TO CONFIDENTIAL TREATMENT OF MEDICAL RECORDS AND THE RIGHT TO APPROVE OR REFUSE THEIR RELEASE TO OUTSIDE PARTIES EXCEPT WHEN OTHERWISE REQUIRED BY LAW.
- TO BE INFORMED OF ANY PERSONS OTHER THAN ROUTINE PERSONNEL THAT WOULD BE OBSERVING OR PARTICIPATING IN THE TREATMENT.
- TO BE INFORMED OF CONTINUING HEALTH CARE FOLLOWING DISCHARGE.
- I ACKNOWLEDGE THE FOLLOWING PHYSICIANS ARE SHAREHOLDERS AT MILLENNIUM SURGERY CENTER, INC.: Ali Aghamohammadi, Vahdatyar Amirpour, Satya Arya, Bakersfield Memorial Hospital, Govindan Balasubramanian, Brian Brenner, John Buxton, Alessandro Casterllarin, P.R. Chandrasekaran, Hooton Daneshmand. Dilsher Dhoot, Kurt Finberg, John Findley, Edmund Fisher, Blas Hernandez, Hormuz Irani, Craig Jex, Tillaikarasi Kannappan, Gregory Klis, Rajeev Krishan, Michael Oefelein, Vincent Phillips, Roland Rodriguez, Gregory Stainer, E. William Taylor, Michael Tivnon, Jigisha Upadhyaya, Kai Wong, Gary Zerlin and John Zimmerman.

## ***PATIENT RESPONSIBILITIES***

- TO GIVE YOUR DOCTOR AND FACILITY COMPLETE AND ACCURATE INFORMATION ABOUT YOUR CONDITION, TRANSPORTATION, AND CARE. FOLLOW YOUR DOCTOR'S ORDERS AND INSTRUCTIONS AND THE FACILITY NURSING STAFF'S INSTRUCTIONS FOR YOUR CARE.
- TO BE CONSIDERATE OF OTHER PATIENTS AND MILLENNIUM SURGERY CENTER, INC.'S STAFF WHO ARE CARING FOR YOU.
- TO BE RESPONSIBLE FOR YOUR VALUABLES BY SENDING THEM HOME OR LEAVING THEM IN THE CARE OF FAMILY MEMBERS OR A FRIEND.
- TO SUPPLY UP-TO-DATE INSURANCE INFORMATION AND PAY YOUR BILL PROMPTLY.
- TO SUPPLY YOUR DOCTOR AND FACILITY WITH UP-TO-DATE INFORMATION ON YOUR ADDRESS AND PHONE SO WE MAY FOLLOW UP ON YOUR CARE.
- TO ACCEPT FULL RESPONSIBILITY FOR YOUR DECISION IF YOU DECIDE AGAINST CONTINUING WITH YOUR PROCEDURE.
- PATIENTS WHOSE ADVANCE DIRECTIVE SPECIFIES NO LIFE SUSTAINING MEASURES MAY BE UNAWARE THAT CARDIAC OR RESPIRATORY ARREST ARE ALWAYS POTENTIAL, YET USUALLY REVERSIBLE, OUTCOMES ASSOCIATED WITH ANESTHESIA WHICH PRESENT THE MEDICAL STAFF WITH ETHICAL CONFLICT AND CONFUSION ABOUT APPROPRIATE INTERVENTIONS.